



**Are you new to the community?**

**Well, let me be the first to say.....WELCOME HOME!!!**

**We are excited to have you part of the Fountain Hills Community!**

First and foremost, please be sure we have your correct information. Please email the following information to our management team at [inquiries.csc@fsresidential.com](mailto:inquiries.csc@fsresidential.com)

Name(s) of Owners:

Name(s) of all occupants:

Property Address:

Email(s) of Owners:

Cell Number(s) of Owners:

Pet information (if any):

**Below you will find helpful information for your home and community.**

#### ***MANAGEMENT COMPANY***

FirstService Residential is the professional managing agent for the Fountain Hills Homes Association. The operation of your Association is administered by FirstService Residential under the direction of the Fountain Hills Board of Directors. You can contact FirstService at 816-414-5300.

#### ***HOA DUES***

Your annual homeowner's dues for 2022 have been set at \$450.00. You will receive a letter each year with the fees set for the following fiscal year. All checks should be made payable to The Fountain Hills Homes Association and sent to FirstService Residential at PO Box 30482, Tampa, FL 33630.

#### ***POOL ACCESS***

The pool opens Memorial Day weekend and closes on Labor Day. Every household is provided one free mobile access Activation Key for the Mobile Credentials App. This Activation Key will provide one smart phone with the pool access app. This app will grant you access into the pool area while open. You may also purchase a key fob for \$25/each and/or additional Activation Keys for additional smart phones for \$10 each. Request a fob or app access by emailing [amenities.csc@fsresidential.com](mailto:amenities.csc@fsresidential.com)



### *TRASH SERVICE*

The City of Kansas City, Missouri provides trash and recycling collection for the community. You may place trash & recycling at your curb weekly on MONDAYs. During the Spring and Fall they will also provide leaf and brush collection. Please visit their website for details: <http://kcmo.gov/neighborhoods/trash>

### *COMMUNITY WEBSITE*

The Fountain Hills Association has two websites. One for social purposes and the other for informational. The social website is [www.eneighbors.com](http://www.eneighbors.com). Your unique pin number to register online will be mailed to you. The site provides valuable Association information and updates regarding Association events. The information website is <https://fountainhills.connectresident.com/>. Please be sure to register right away to be able to access your personal account. The rules and regulations for the community as well as the Covenants and Restrictions may also be found at the web site. Please take the time to immediately register so you are not left out of any events or emergency announcements. For information on your management company, please log onto the FirstService Residential web site at <https://www.fsresidential.com/missouri/home>.

### *HOME CHANGES*

Since you are part of a Homeowners Association, if you are looking to make any exterior changes to your home and/or landscaping, you will first need to get approval from the Architectural Review Committee (ARC). The process is quite simple but necessary to ensure the community maintains a cohesive and compliant appearance. Simply complete an Architectural Modification Request Form, which can be found on the community website, and submit to the ARC Committee for their review/approval. Once you have their approval, you may begin your project. Email your request to [modifications.csc@fsresidential.com](mailto:modifications.csc@fsresidential.com) for approval.

Questions.....contact us at [inquiries.csc@fsresidential.com](mailto:inquiries.csc@fsresidential.com)

Sincerely,

**FirstService Residential, as agent for  
Fountain Hills Homes Association**

*Jennifer Bishop*

Property Manager, CMCA, AMS

[Jennifer.bishop@fsresidential.com](mailto:Jennifer.bishop@fsresidential.com)